

DRAFT Organizational Performance Standards

Posted by Cashin Yiu - 16 Apr 2013 09:32

The Community Action Partnership and the CSBG Working Group are pleased to submit the DRAFT Organizational Performance Standards for review by the Community Action Network. These Standards are in DRAFT form and are provided to the Network for a 30-day comment period during which input will be gathered from Community Action Agencies (CAAs), other CSBG Eligible Entities (CEEs), State CSBG Offices, State Associations, national partners and others.

As you may recall, the federal Office of Community Services funded the Community Action Partnership in October 2012 to develop an Organizational Standards Center of Excellence charged with coordinating the development of a core set of Standards for Community Action Agencies. The final Standards are to be delivered to OCS by July 1, 2013. This DRAFT is the next step of several before the Standards are piloted in several states, modified, and delivered to OCS.

These Draft Standards are focused in 9 core organizational capacity areas:

Leadership

Governance

Strategic Planning

Financial Management

Human Resources

Community Assessment

Consumer Input

Community Engagement

Data and Analysis

The CSBG Working Group has worked hard to develop Draft Standards that will demonstrate to multiple audiences a strong organizational foundation for those CAAs/CEEs that meet them, while not placing an undue and costly burden onto agencies. This fine balance was walked with care. The Standards also needed to reflect the unique nature of Community Action Agencies and align with the ROMA Cycle and related activities.

We all agree the families and communities Community Action serves deserve the best services possible. While these Standards do not demonstrate programmatic outcomes, or assess the quality of services an agency provides, they will provide a baseline for organizational management and leadership capacity.

The Draft Standards are written in a way that provides agencies the means to assess if they are "met" or not met;. Later this spring, we will be developing additional tools that will allow Agencies to assess their performance along a 5-point continuum for T/TA development. Also, there is a (P) next to several of the Draft Standards which denotes that these Standards may be changed/revise for Public CAAs/CEEs based on the nature of how Public CAAs/CEEs operate.

The job at hand, however, is to ask for your feedback on the Draft Standards. Please use the link below to access them or search for them in the Resource Bank of this site.

dl.dropboxusercontent.com/u/76712224/website%20storage/Draft%20Standards.pdf

Feedback is being solicited in the following ways:

1. Online Survey: We have developed an online survey to help us collect feedback in a consistent and meaningful way. This survey will address each of the proposed standards and ask readers to score each Standard as whether it is reasonable for CAAs to meet it, and will provide an opportunity to include comments on each standard. Please use the Survey Monkey link below to access the survey.

www.surveymonkey.com/s/CSBG_DRAFT_STANDARDS

2. Online Listening Sessions: The Partnership is hosting 11 Regional Listening Sessions for CAAs, States, Associations, and others to attend to dialogue with Partnership staff on the Draft Standards. All sessions are listed in the Calendar of this site as well as on the Partnership's website at: www.communityactionpartnership.com/index.php?option=com_content&task=view&id=96&Itemid=291

3. Email: The email address csbg@communityactionpartnership.com remains open and is a portal for

general comments on the Standards.

We hope you participate in one or more of the above activities and provide your feedback. We will also be posting a PowerPoint presentation later this week that can be used with staff and board members.

For more background on the full project, please go to www.communityactionpartnership.com/index.php?option=com_content&task=view&id=96&Itemid=291

Thank you for your interest in this work and your dedication to Community Action. If you have questions on the Standards or the process to date, please contact Lil Dupree or Denise Harlow.

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Re: DRAFT Organizational Performance Standards

Posted by Denise Harlow - 18 Apr 2013 10:30

We hope folks will provide feedback on the Draft Standards and look forward to connecting to folks in the field and in this online space as well.

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Re: DRAFT Organizational Performance Standards

Posted by Cashin Yiu - 07 May 2013 09:24

On May 6, 2013 an updated draft with companion proposed standards for Public CAAs was released. Thank you to all the Public CAAs, State Associations, and State Offices that helped draft these!

The updated draft can be found in the Resource Bank of this site as well as at www.communityactionpartnership.com/index.php?option=com_content&task=view&id=96&Itemid=291

We have a survey specifically for Public CAAs and can be reviewed and commented on using

SurveyMonkey at www.surveymonkey.com/s/DRAFT_Organizational_Standards_PUBLICCAA

The public comment period is still open through May 15th, so please complete the survey at www.surveymonkey.com/s/CSBG_DRAFT_STANDARDS and/or email your general comments to [csbg\[at\]communityactionpartnership.com](mailto:csbg[at]communityactionpartnership.com)

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Re: DRAFT Organizational Performance Standards

Posted by Cashin Yiu - 17 May 2013 14:21

Thank you everyone for filling out the survey during the comment period of April 15-May 15th. Both the Private CAA and Public CAA surveys are now closed.

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